

## cueSHIFT Pre-Demo Questions

Facility Name:

Facility Address:

Facility Phone:

Contact Name:

Contact Email:

Facility Type:

Bed Count:

Current Pharmacies:

Account Rep Name:

Account Rep Email:

1. What Software system(s) do they currently use (clinical/therapy/billing/AR)?
2. What are the most important features of the current system(s)?
3. What are some Problems/Issues/Inefficiencies you would like to see fixed?

### Billing/AR

1. Do they check Payor Eligibility for admissions?
2. Do they import Pharmacy/Therapy/Lab/Radiology charges into their current system?
3. How are ancillary charges handled (import/manual/not at all)?
4. Do they submit claims electronically? If yes which ones?
5. Do they use their current system for Payroll / Time & Attendance?